

Delivering against the SDGs in FY20



5 GENDER EQUALITY



Achieving gender equality and empowering all women and girls



32.3%
female representation
up 1.3% from FY19



Introduced a new paid parental leave policy in Australia, providing
16 weeks
leave to primary and secondary carers



Invested more than
\$5 million
to support the new digital innovation precinct at the University of Melbourne, including scholarships for women and Indigenous Australians studying STEM



Provided
6,510
smart phones
to women impacted by domestic and family violence

8 DECENT WORK AND ECONOMIC GROWTH



Promoting sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all

Invested more than
\$28 million
in employee learning and development

1st major Australian company to introduce a paid
Epidemic & Pandemic Leave Policy
including for casuals



Created employment opportunities for more than
520 people
through our Supported and Indigenous workforce programs



Announced partnerships with
5 major universities
to build skills for the future



10-year extension
of Career Tracker program supporting Indigenous graduates



Became the 13th Australian organisation to complete the
Disability Confident Recruiter program
through the Australian Network on Disability

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



Building resilient infrastructure, promote inclusive and sustainable industrialisation and fostering innovation



Our world-leading networks cover
99.5%
of the Australian population



Helped
~2.6 million
customers
to stay connected through COVID-19 support packages

Switched on more than
700 sites
in Mobile Black Spot Program



2.5 million
free calls made from Telstra payphones during the 2019-20 Australian bushfire crisis



Trained
23,000
people
through our digital capability programs

Committed
\$5.3 million
through the Telstra Foundation to support community programs and partnerships

\$500 million
investment brought forward to calendar year 2020 to increase network capacity and accelerate the 5G roll out

13 CLIMATE ACTION



Taking urgent action to combat climate change and its impacts



Recognised on the
CDP 2019
Climate A List



Certified as
carbon neutral
across our operations
in July 2020



Collected
3,923 tonnes
of e-waste for recycling

Invested
\$3.7 million
in energy reduction projects, saving
10,407 t CO₂e



Collected
19.7 tonnes
of mobile phones and accessories for recycling through the MobileMuster program



Reduced our carbon emissions intensity by
55%
since FY17