Delivering against the SDGs in FY20

5. GENDER EQUALITY

Achieving gender equality and empowering all women and girls

- 32.3% female representation, up 1.3% from FY19
- Introduced a new paid parental leave policy in Australia, providing 16 weeks leave to primary and secondary carers
- Invested more than $5 million to support the new digital innovation precinct at the University of Melbourne, including scholarships for women and Indigenous Australians studying STEM

8. DECENT WORK AND ECONOMIC GROWTH

Promoting sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all

- Invested more than $28 million in employee learning and development
- Created employment opportunities for more than 520 people through our Supported and Indigenous workforce programs
- Announced partnerships with 5 major universities to build skills for the future

9. INDUSTRY INNOVATION AND INFRASTRUCTURE

Building resilient infrastructure, promote inclusive and sustainable industrialisation and fostering innovation

- Our world-leading networks cover 99.5% of the Australian population
- Switched on more than 700 sites in Mobile Black Spot Program
- 2.5 million free calls made from Telstra payphones during the 2019-20 Australian bushfire crisis
- Helped ~2.6 million customers to stay connected through COVID-19 support packages
- Trained 23,000 people through our digital capability programs
- Committed $5.3 million through the Telstra Foundation to support community programs and partnerships

13. CLIMATE ACTION

Taking urgent action to combat climate change and its impacts

- Recognised on the CDP 2019 Climate A List
- Certified as carbon neutral across our operations in July 2020
- Invested $3.7 million in energy reduction projects, saving 10,407 t CO₂e
- Collected 3,923 tonnes of e-waste for recycling
- Collected 19.7 tonnes of mobile phones and accessories for recycling through the MobileMuster program
- Reduced our carbon emissions intensity by 55% since FY17